

# U.S. LEGAL SERVICES MONTHLY ATTORNEY NEWSLETTER

MARCH 2010

VOLUME 1, ISSUE 3



## *U.S. Legal News*

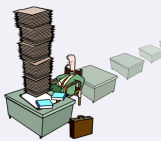
### ***Congratulations!***

*If you are reading this, then you have successfully registered online and have access to the Attorney section of the U.S. Legal website. Please check the website at least once a month to check for updates for Network Attorneys.*

### ***Attorney Authorizations***



As I am sure you know from experience, Plan Members do not always call into U.S. Legal before they contact the attorneys office. When this happens, please remember to contact U.S. Legal **first** to verify the Plan Member's coverage before you set an appointment. This will eliminate wasting your time and allowing U.S. Legal to document the request in our system. This documentation allows the attorney claims to be processed quickly without having to request additional information.



### ***Attorney Claims Processing Tips***

In order to expedite payment of your claim, here are a few tips from the Auditing Department:

- First and foremost make sure you have authorization from U.S. Legal to assist the Plan Member.
- Make sure your Claim form is completed in its entirety.
- Make sure you have attached a billing statement and/or an explanation of legal services rendered.
- Make sure you submit your claims in a timely manner.



### ***Employee Profile For March Kenny Burgess***

Kenny has been with U.S. Legal Services for 3 years and serves as both our CDL Supervisor and Webmaster.

As the CDL Supervisor, Kenny is responsible for many of the more complex citation issues, maintaining workflow of the CDL Department and recruiting CDL attorneys.

Kenny's father is a CDL owner operator with hazmat credentials which has helped him to understand the problems that CDL drivers face.

As Webmaster, Kenny recently re-designed the U.S. Legal website making it user friendly for our Plan Members, Associates and Attorneys. Kenny is responsible for development of a proprietary reporting system required by our CDL clients, Attorney search database and Associate report availability.

Kenny spent 4 years in the National Guard, is a Certified Nursing Assistant and holds an Industrial Biotechnology Degree from Florida State College.

Kenny has been married to his wife, Michelle, for 18 years and has 7 yr. old twin boys, and a 6 yr. old daughter.



**U.S. Legal Services**

*Providing legal benefit plans.*

*Foreclosure Resources by John R. Forbes, Esquire*

**JUSTICES ADOPT FLORIDA FORECLOSURE  
MEDIATION RULES**

Listed below is the latest article by the Associated Press regarding the new foreclosure mediation rules. For the complete story, go to the following link, [here](#).



*Customer Service Corner*  
*by Sue Crohan, Customer Service Manager*

As we grow, we are receiving numerous requests for attorneys to handle matters that are not provided for in the policy or have limited coverage. Please let us know if you are interested in handling any of the following:

Discounted Rate

- Landlord (member)/Tenant Evictions
- Pre-litigation Loan Modifications

Referrals

- Workers Compensation
- Medical Malpractice (contingency)
- Employment Law
- Insurance Law
- Chapter 13

Additionally, we would like to update your attorney profile if you handle:

- Chapter 13 (Miami-Dade School Board employees only)
- Foreclosure Defense

Keeping your profile current assists us in providing to our members the best attorney for the job! Likewise, if you change the emphasis of your practice, please update us as we want to avoid sending members to the wrong attorneys. We appreciate your cooperation in this endeavor as we strive to give our members the best legal help available.



**Comments and Suggestions**

U.S. Legal welcomes any suggestions and/or comments you may want to pass along to the Home Office or other attorney's. Just email to [jbellamy@uslprotects.com](mailto:jbellamy@uslprotects.com).